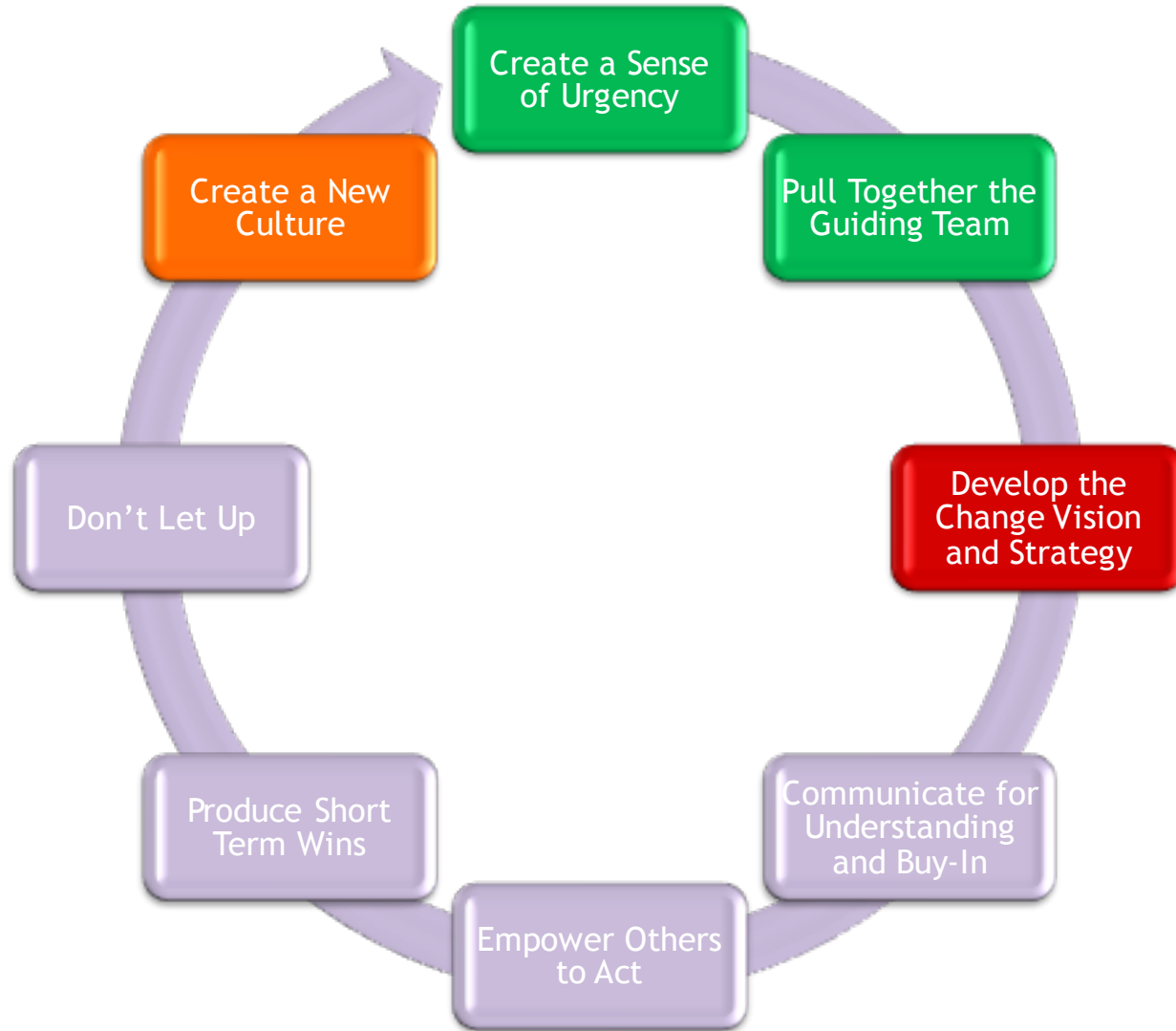


# John Kotters Eight Step process for Successful Change



Key:

